

ORLANDO, FLORIDA

Rosen Shingle Creek



SERVING MEMBERS SINCE 1975

50 YEARS

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## FREQUENTLY ASKED QUESTIONS

***I registered for the full conference, but I don't see the Economic Summit or Managers Summit on my receipt. What do I do if I want to attend one of those as well?***

The Managers Summit and Economic Summit are separate events and sold individually. You must sign up for one of those optional events in addition to your full registration product. Tickets are required for entry into these sessions.

***I need to update/change and existing registration. Who do I contact for help?***

If you need assistance with an existing registration, ie. making changes, updates, adding a session, refunds, etc., please contact our registration vendor Showcare.

**EMAIL:** [ssa@showcare.com](mailto:ssa@showcare.com)

**PHONE:** 514-228-3076

***When will I receive my badge?***

Badges will NOT be mailed. They can be picked up at the SSA Registration Desk in the Rosen Shingle Creek (Gatlin Foyer, 1st floor).

***Where is the conference and trade show taking place?***

Rosen Shingle Creek • 9939 Universal Blvd. • Orlando, Florida 32819

***How much does registration cost?***

### PART B – REGISTRATION INFORMATION

**Members Only:** Full and Additional Rep registration fees include a downloadable library of session recordings and slides.

**Optional Events.** Not included in Full, Additional, 1 Day, and Trade Show registration categories.

	REQUIRES SSA MEMBERSHIP ID NUMBER			
	SSA National Members <sup>1</sup>		State Affiliate Members	Non-Members
	By 2/7/25	After 2/7/25 and On-Site		
<input type="checkbox"/> FULL REGISTRANT	\$675	\$725	\$775	\$1,000
<input type="checkbox"/> ADDITIONAL REP (same company)	\$550	\$575	\$625	\$900
<input type="checkbox"/> 1 DAY ONLY (Thursday, March 13, includes Trade Show)	\$460	\$475	\$525	\$700
<input type="checkbox"/> TRADE SHOW ONLY <input type="checkbox"/> Wednesday AND/OR <input type="checkbox"/> Thursday	\$180	\$195	\$225	\$265
<input type="checkbox"/> ECONOMIC SUMMIT * (Optional Event: Wednesday, March 12)	First Registrant	\$390	\$415	\$440
	Second/Third Registrant	\$240	\$240	\$290
<input type="checkbox"/> MANAGERS SUMMIT * (Optional Event: Wednesday, March 12)	\$200	\$225	\$275	\$350
<b>NO SUITCASING:</b> Vendors who are not exhibiting <b>must</b> register as a Full Registrant. Any non-exhibiting vendor observed soliciting within the conference & trade show spaces will be asked to leave. No one under the age of 16 is allowed in the exhibit hall		<sup>1</sup> Those who pay their dues directly to the SSA and have a valid SSA ID number *Not included in registration fees.		<b>Fees (in \$US)</b>

***I am a member, but the system doesn't recognize my member ID or I don't know my member number. What do I do?***

- Your membership ID can be found on any of your invoices.
- Verify that you are including all numbers, including any leading zeros.
- If you have more than one membership ID be sure that you are using the one that is currently active.
- If you can't find your member ID or need more assistance, please email [info@selfstorage.org](mailto:info@selfstorage.org).

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### ***I just joined the SSA and want to register as a member.***

Your company ID will be posted to our registration system within 48 hours. Please try again or email us at [info@selfstorage.org](mailto:info@selfstorage.org).

### ***What are the registration hours?***

Wednesday, March 12: 7:00am – 6:00pm EST

Thursday, March 13: 7:00am – 3:30pm EST

### ***Can I bring a child? Is there an age restriction?***

No one under the age of 18 is allowed in the exhibit hall during move-in and move-out. No one under the age of 16 is allowed in the exhibit hall during trade show hours. If you have any other questions regarding a child at the conference, please contact Carol Franklin at [cfranklin@selfstorage.org](mailto:cfranklin@selfstorage.org).

### ***Hotel Reservations***

We have contracted a hotel block at the Rosen Shingle Creek (9939 Universal Blvd., Orlando, Florida 32819). [Reservations can be made online here.](#)

### ***What is the closest airport?***

Orlando International Airport (MCO) is about 10 minutes from the Rosen Shingle Creek.

### ***What is the exhibit hall schedule?***

Wednesday, March 12: 3:00pm – 6:00pm EST

Thursday, March 13: 11:30am – 2:30pm EST

### ***Can I obtain a copy of the presentations after the conference?***

Speakers were encouraged to provide handouts to enhance their presentations. If provided, these are included in the conference Proceedings Manual, and are provided to conference registrants (Full, Additional, and One-Day Only categories) electronically, before the conference. Electronic downloads of approved recorded sessions will be provided free of charge to SSA Members in the Full or Additional Registrant Category.

### ***Can I obtain a list of exhibitors?***

[A map of the exhibitors can be found here.](#)

### ***Substitution and Cancellation Policy***

If you register and then are unable to attend, you may send someone in your place at no additional charge. Notify the SSA registrar by calling 514-228-3076 or by emailing at [ssa@showcare.com](mailto:ssa@showcare.com), as far in advance of the conference as possible. Cancellations faxed or postmarked on or before February 3, 2025, will be subject to a \$100 cancellation fee per registrant (\$50 for Trade Show Only registrants), with the remainder refunded. No refund will be granted for cancellations faxed or postmarked after February 3, 2025!